

Identification



Identification is required to secure housing. You can use any form of Canadian-issued government identification including immigration papers and/or passport. To request identification, review the options available below.

If you lose your immigration papers you will have to contact Immigration, Refugees and Citizenship Canada (IRCC), by phone, for an appointment date that will be sent to you by mail.

Community Development Council Durham (CDCD)

CDCD is a community organization that supports newcomers with multiple services.

Email: info@cdcd.org

Website: [Home | Community Development Council Durham | CDCD Ajax | Support](#)

(cdcd.org)

Phone: (905) 686-2661 extension 217

Hours: Monday to Friday 8:30 a.m. to 4:30 p.m.

Service Canada

A single-point access for federal services and benefits such as passports, immigration documentation, Social Insurance Number (SIN) and more.

Website: [Find a Service Canada Office](http://servicecanada.gc.ca/tbsc-fsco/sc-hme.jsp?lang=eng)
(servicecanada.gc.ca/tbsc-fsco/sc-hme.jsp?lang=eng)

Hours: Monday to Friday 8:30 a.m. to 4 p.m.

Ajax

274 Mackenzie Avenue, Suite 200
Ajax, Ontario
L1S 2E9

Oshawa

Midtown Mall, Unit C6
200 John Street West
Oshawa, Ontario L1J 2B4

Pickering

Service Canada comes to the Pickering Welcome Centre every third Wednesday of the month.

5-1400 Bayly Street
Pickering, Ontario
L1W 3R2
Phone: (905) 420-3607

Whitby

Whitby Mall (Southeast corner of Dundas and Thickson)
1615 Dundas Street East, Suite 6
Whitby, Ontario
L1N 2L1